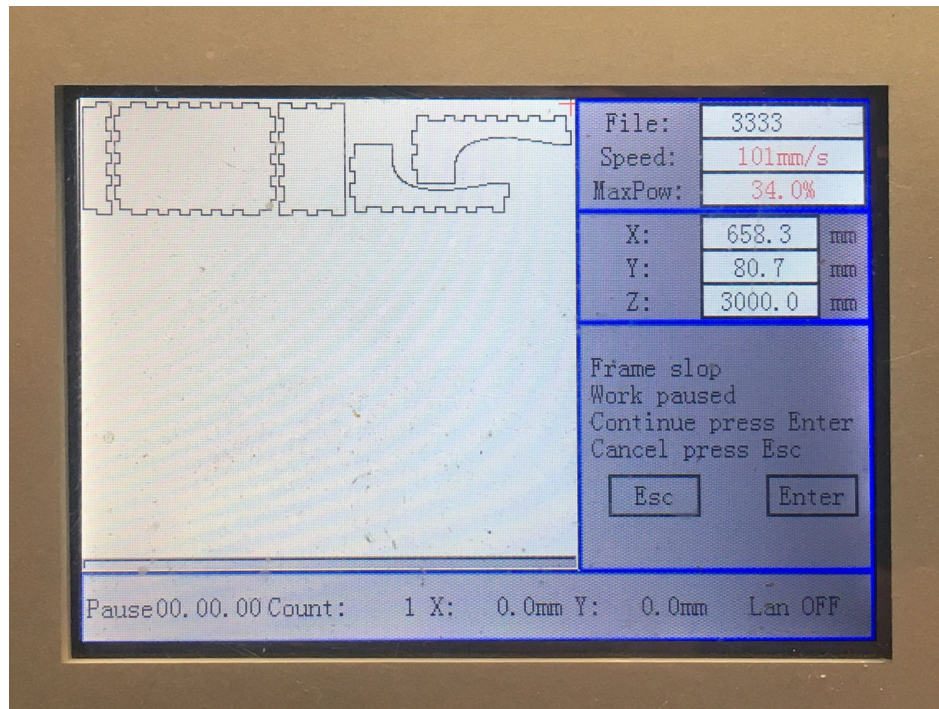
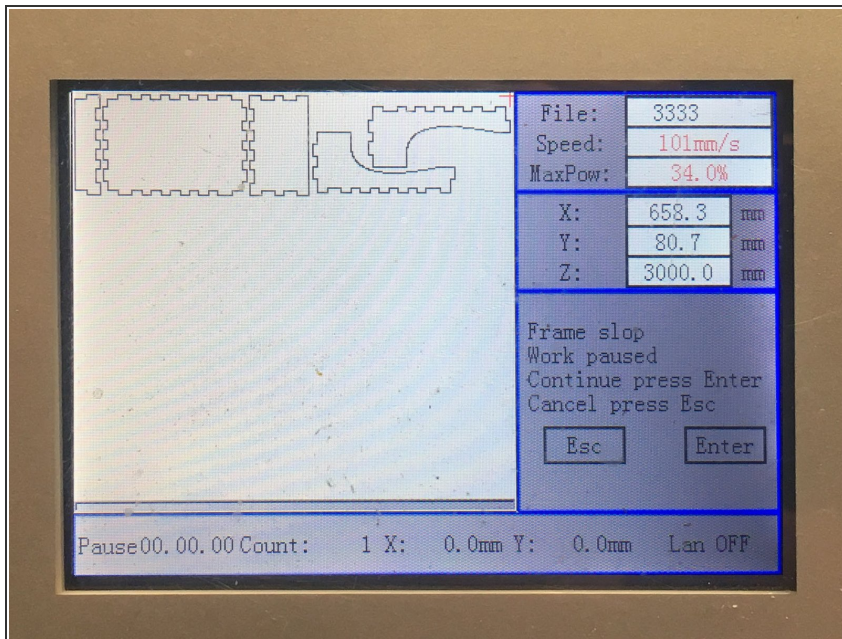


Laser Cutter Error Messages

Common error messages you may encounter while using the machine and what they mean.



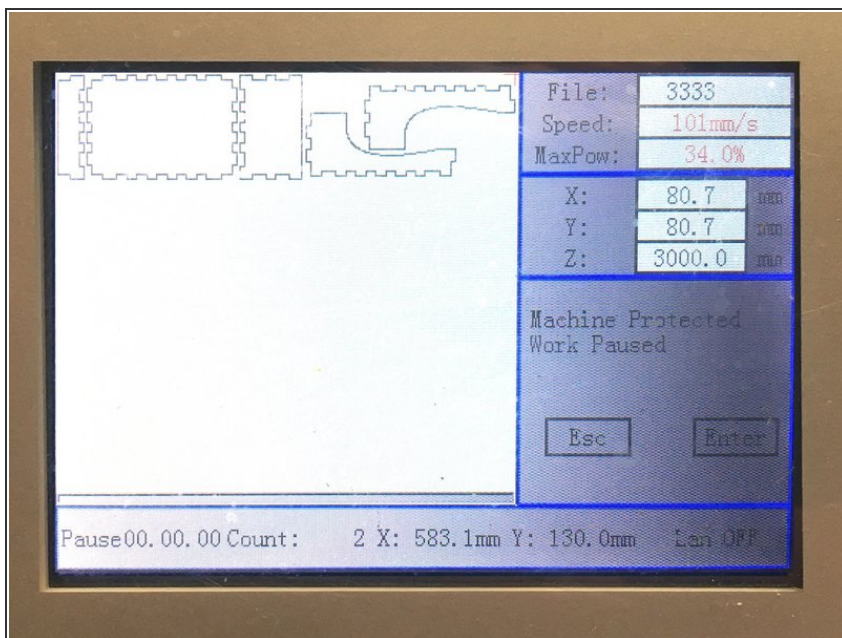
Step 1 — Frame Slop Error



i The *Frame Slop* error means that the operation you were about to perform (running a job or using the *Frame* function) would have caused the machine to drive beyond its maximum limits in X or Y.

- [Check that you have correctly set your origin in RDworks.](#)
- [Check that you have set the origin on the machine after loading your job.](#)

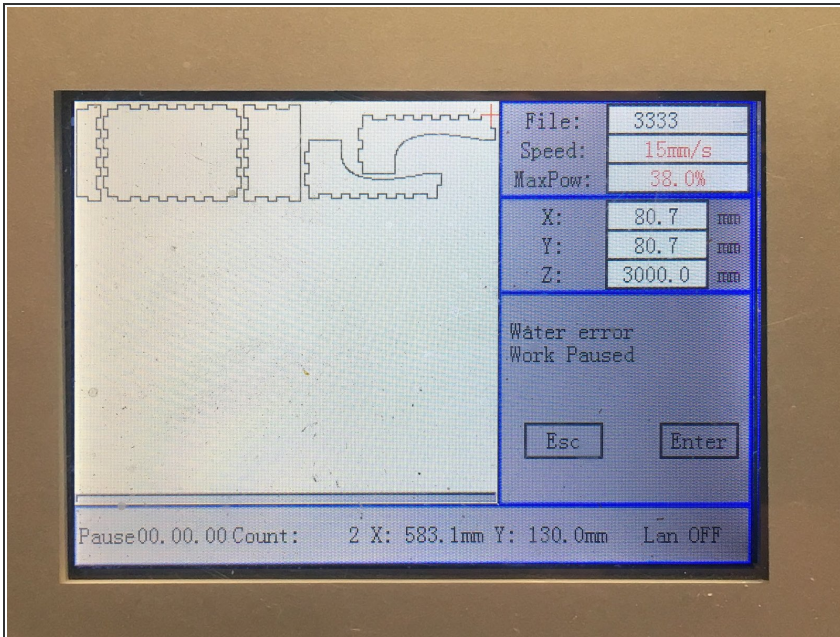
Step 2 — Machine Protected Error



i The machine protected error usually means that the door switch was not completely engaged.

- Try pressing down on the lid. You should be able to hear a faint "click" when the switch closes.
- If the switch doesn't stay closed, [create an issue on talk.](#)

Step 3 — Water Error



i This error message means that the laser cutter does not detect water flow through the machine.

- Check that the [water pump is on](#).
- [Access the diagnostics panel](#) to confirm that the protection light is not on.
- If the light is on, and the pump is running, [create an issue on talk](#).